



Year 2003 Residential Customer Survey

PLEASE RETURN WITHIN 10 DAYS

Draft

Please think of your energy use at the address shown on the mailing label when completing this questionnaire

SECTION A: Characteristics of this residence:

A1. What type of residence is this?

- mobile home or trailer
- condominium
- single-family home
- two, three or four family home
- apartment (5 or more units)
- other (please specify) _____

A2. Do you own or rent this residence? (Check only one)

- own
- rent
- other (please specify) _____

A3. How many rooms are there in this residence? (Please do not count a closet, bathroom, porch, balcony, foyer, hall or half-room, or unfinished basement. If the residence is one unit in a larger apartment building, provide only the number of rooms in your apartment unit. Fill in the blank box below.)

Total rooms

A4. In the past three (3) years have you put an addition onto your residence?

- Yes No

A5. If you answered Yes to Question #A4, how is this addition heated?

- Using the existing heating system
- Electric baseboard
- Not heated

A6. How many people of differing age groups regularly live in this residence? (Please do not count family members or others who live there for less than six (6) months per year, such as college students or active members of the armed forces)

Please place the number of each in the appropriate age category below:

5 years & younger	<input type="text"/>	35-50 years old	<input type="text"/>
6-17 years old	<input type="text"/>	51-64 years old	<input type="text"/>
18-34 years old	<input type="text"/>	65 years and older	<input type="text"/>

A7. How old is this home?

- less than 1 year 21 to 40 years
- 1 to 5 years over 40 years
- 6 to 10 years don't know/not sure
- 11 to 20 years

Shade boxes like this: Not like this or this:

Please write your responses in PRINTED CAPITAL LETTERS without touching the sides.

A8. Approximately how many square feet of living space does this residence have? (Length of residence in feet multiplied by the width of residence in feet...multiplied by the number of floors. If you live in an apartment building, please answer for the living space considered "your residence." Check only one.)

- less than 750 sq. ft. 2,001 to 3,000 sq. ft.
- 750 to 1,000 sq. ft. 3,001 to 4,000 sq. ft.
- 1,001 to 1,500 sq. ft. more than 4,000 sq. ft.
- 1,501 to 2,000 sq. ft. don't know/not sure

A9. Does this residence have a basement?

- Yes No

A10. If Yes to #A9, is the basement heated?

- Yes No

A11. If Yes to #A10, do you use a dehumidifier?

- Yes No

SECTION B: Space Heating & Air Conditioning:

Next, we would like to learn more about your space heating system

B1. What fuel is used to heat your home? (Check only one)

- oil
- natural gas
- LP gas or propane
- electric resistance or radiant
- electric heat pump (traditional Air source)
- electric heat pump (ground source or geothermal)
- other (please specify) _____
- don't know

B2. What type of heating system do you have in your home? (Check only one)

- hot water (either radiators or baseboard units)
- hot water (radiant floor)
- forced hot air (with vents or ducts)
- Electric baseboard
- electric ceiling or floor cable
- other (please specify) _____
- don't know

B3. How old is your main heating system?

- less than 5 years 21 to 40 years
- 5 to 10 years over 40 years
- 11 to 20 years don't know/not sure

Please continue to the next page..